## **BCM50 R6 Download Links**

Since most modern browsers have disabled Java it has caused big problems for people trying to download Element Manager from a BCM50 using the Application Launcher. It is possible to download Element Manager and most other BCM applications directly from the BCM50. All you need is the LAN address of the BCM50 and your nnadmin login credentials, as the BCM50 will prompt you to login before proceeding with the download.

Assuming the default BCM50 LAN address of 192.168.1.2, the application download links are listed below. Simply edit the IP address, as needed. These links are valid for the BCM50 R6. If you have an earlier release BCM50 many of these links will not work.

Activity Reporter Client - http://192.168.1.2/apps/private/ActivityReporterClient.exe

BCM Monitor - http://192.168.1.2/apps/private/BCMMonitor.zip

BCM Radius - http://192.168.1.2/apps/private/BCMRadius.zip

Business Element Manager - http://192.168.1.2/apps/public/EM-62.0.3.zip

Call Detail Recording Client - <u>http://192.168.1.2/apps/private/CdrClientInstaller.exe</u>

Contact Center Reporting - <u>http://192.168.1.2/apps/public/ReportingforContactCenter.exe</u>

Contact Center Reporting - <u>http://192.168.1.2/apps/public/ReportingforContactCenter.exe</u>

Desktop Assistant Pro- http://192.168.1.2/apps/public/DAPro.exe

Desktop Assistant Pro Administrator Edition - http://192.168.1.2/apps/private/DAProAE.exe

Desktop Messaging - http://192.168.1.2/apps/public/CallPilotDesktopMessaging.exe

Desktop Messaging (64-bit) - <u>http://192.168.1.2/apps/public/CallPilotDesktopMessaging\_x64.exe</u>

Digital Mobility Controller - http://192.168.1.2/apps/private/Digital Mobility OAM/Digital Mobility Controller setup.exe

Digital Mobility Service Tool - http://192.168.1.2/apps/private/Digital Mobility Service Tool/Digital Mobility Service Tool 1.2.0.14 setup.exe

Digital Mobility Phone Book - http://192.168.1.2/apps/public/Digital Mobility Phone Book/Digital Mobility Phone Book 2.2.0.32 setup NEW LICENSE.exe

i2050 Software Phone - http://192.168.1.2/apps/public/i2050SoftwarePhone.exe

i2050 Software Phone QOS - http://192.168.1.2/apps/public/i2050QoSService.exe

ipView Software Wallboard - <u>http://192.168.1.2/apps/public/ipViewSoftwareWallboard.exe</u>

LAN-CTE Client - http://192.168.1.2/apps/public/LanCteClient.exe

Multimedia Contact Center Agent Notification - <u>http://192.168.1.2/apps/public/MMCC.exe</u>

Personal Call Manager - http://192.168.1.2/apps/public/PersonalCallManager.exe

PuTTY (SSH client) - http://192.168.1.2/apps/private/Putty.exe

To download technical docs from a BCM50 go to the following link after editing for your local IP address:

http://192.168.1.2/docs/Categories.htm